

MMEM x Hager Australian Open Promotion ('Promotion') Terms and Conditions

1. Information on how to enter the Promotion forms part of these terms and conditions of entry. Participation in this Promotion is deemed acceptance of these terms and conditions of entry.
2. Entry is only open to Australian residents aged 18 years or over.
3. This Promotion is being run at your local MMEM store throughout New South Wales, Victoria, Western Australia, Australian Capital Territories, South Australia, Northern Territory and Tasmania
4. The Promotion commences at 7am on 1st October and concludes at 5pm on 30th November ("**Promotional Period**").
5. Claims are only open to Australian residents who are licensed electrical contractors.
6. Employees (and their immediate families) of the Promoter, retailers, wholesalers and agencies associated with this promotion are ineligible to claim. Immediate family means any of the following: spouse, ex-spouse, de-facto spouse, child or step-child (whether natural or by adoption), parent, stepparent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, stepbrother, stepsister or 1st cousin
7. The Promoters are MMEM (MM Electrical) (ABN 13 003 762 641) of 19-21 Loyalty Rd, North Rocks NSW 2151 ("Promoters") and Hager Electro Pty Ltd (ABN 84 061 639 576) of 17/2-8 South St, Rydalmere NSW 2116 ("Promoters").
8. Number of entries: Persons may enter the draw as many times as they choose.
9. This Promotion is open to Australian residents who are trade customers ("**Customer**") of the Promoter. Employees of MMEM Stores and Hager Electro Pty Ltd are not eligible to enter this Promotion.
10. Entry to the promotion is automatic when the customer purchases 4 x specially marked promotional packs with part numbers MMEM25P1, MMEM25P2, MMEM25P3, MMEM25P4, MMEM25P5, MMEM25P6, MMEM25P7, MMEM25P8, MMEM25P9, MMEM25P10, MMEM25P11, MMEM25P12, MMEM25P13, MMEM25P14, MMEM25P15, MMEM25P16, MMEM25P17, MMEM25P18, MMEM25P19, MMEM25P20 and MMEM25P21 on Hager Electro products in a single transaction to receive 1 x entry. Multiples of 4 x packs purchased will equate to multiple entries. For example, a purchase of 12 x packs earns 3 entries into the draw. No limit of entries during the promotional period.
11. One computer generated draw will take place at Hager Electro Head Office, Unit 17, 2-8 South Street Rydalmere NSW 2116 on Wednesday 10th December

2025 at 11am and will be conducted by Hager Electro employees. The single draw will generate 5 winners from the pool of total entrants.

12. The winners will be notified in writing and via the customer's contact details held by each branch within seven days of the draw. Winners must provide a copy of the invoice when being award the prize.
13. The winners details (last name, first initial and postcode) will be published on the www.mmem.com.au by 15th December 2025. If an unclaimed prize draw is to take place, the winner details (last name, first initial and postcode) will be published on the www.mmem.com.au by 20th January 2026.
14. The prize pool consists of 5 x Double Passes to the Australian Open 2026 finals and 3 nights accommodation in Melbourne and return economy flights from a major city if the winner is not from Melbourne, Victoria. ("the Prize") with a total prize pool value of \$50,000.

Each winner will receive the following:

- 1 x Double Pass to the Australian Open Finals Weekend (31st January and 1st February 2026)
- Return economy flights from a major city if the winner is NOT located in Melbourne, Victoria
- 3 Nights accommodation in Melbourne at a 4.5 Star hotel (30th January – 2nd February 2026)
- The prize does not include any meals, transfers, allowances or changes to the above stated dates.

Each prize has a total value of \$10,000

15. The Prize is not exchangeable or transferable for cash or any other items.
16. If any prize is unavailable, the Promoter, in its discretion, reserves the right to substitute the prize with a prize equal to the value and/or specification, subject to any written directions from a regulatory authority.
17. The Promoter reserves the right to verify the validity of entries, prize claims and entrants (including entrant's identity, age and place of residence) and to disqualify any entrant who does not meet these requirements. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver to those rights.
18. If this Promotion is interfered with in any way or is not capable of being conducted as reasonable anticipated due to any reason beyond the reasonable control of the Promoter, the Promoter reserves the right, in its sole discretion, to modify, suspend, terminate or cancel the promotion to the full extent permitted by law and subject to any approval or directions from a regulatory authority.
19. The Promoter's decision is final and no other correspondence will be entered into.

20. By entering the promotion, an entrant releases and indemnifies the Promoter (including its officers, employees and agents) from and against all actions, liabilities, penalties, claims or demands the entrant may have against the Promoter or that the Promoter may incur for any loss or damage which is or may be suffered or sustained as a direct or indirect result of an entrant entering or participating in the Promotion or winning or failing to win a prize, or using or permitting any other person to use the prize, except for any liability which cannot be excluded by law or which would cause any part this clause to be void or unenforceable.
21. Every reasonable effort must be taken to contact the prize winner. If contact can't be made by 16th January a redraw will take place at Hager Electro Head Office, Unit 17, 2-8 South Street Rydalmere NSW 2116 on Monday 19th January 2026 at 11am and will be conducted by Hager Electro employees.
22. Authorised under permit numbers TP/04518, TP 25/01917 and T25/1447.